

## TRAINER PROFILE

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### Biographical Information

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**Name** : Nelson Kok  
**Age** : 47  
**Year of Birth** : 1963  
**Nationality** : Malaysian  
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**Languages (Written/Verbal)** : English, Malay  
**Dialect (Spoken)** : Cantonese, Hokkien

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### Qualifications

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Qualification	Institution	Year Awarded
Master in Business Administration	Universiti Sains Malaysia	1997
B.Sc (Hons) in Physics	Universiti Sains Malaysia	1987
Certified Trainer	Zenger-Miller Leadership Center	1993

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## Work Experience

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### **Corporate Trainer (Freelance)**

Nelson Kok has more than 23 years of working experiences, of which 16 years experience working as a freelance corporate trainer. He now served as an associate consultant and a freelance trainer to several training providers in Malaysia, China, Singapore & Sudan Africa. He has conducted many training programs for both multinational and local companies. Throughout his career, he was a certified trainer for many management, quality and productivity programs such as *Managerial Decisions & Business Modeling*, *Managerial Statistics*, *Effective Leadership Skills*, *Train-The-Trainer*, *Total Quality Management (TQM)*, *Statistical Process Control (SPC)*, *Quality Control Circles (QCC)*, *Quality Improvements using 7QC Tools*, *7 Steps Problem Solving*, *5S Good Housekeeping*, *QIT*, *MRPII*, *ERP*, *Team Building Program*, *Effective Meetings Workshop*, *Effective Supervisory Skills*, *Communication and Leadership Skills*, *Problem Solving & Decision Making*, *Effective Time Management*, *Motivation At Work*, *Frontline Leadership Program*, and *7 Habits of Highly Effective People*. He has also conducted many quality audits and was directly involved in company's ISO 9001 and Quality Management Excellence Award (QMEA) certifications. Nelson's area of specialization is in helping organizations to achieve higher productivity using proven Management, Quality and IT tools and techniques

Some of the organizations that he had worked for:

#### **Organizations**

#### **Type of Program**

MTN Sudan Co. Ltd, Khartoum, Sudan.	In-house
DAL Engineering Co. Ltd, Khartoum, Sudan	In-house
KENANA Sugar Co, Ltd, Khartoum, Sudan.	In-house
PETRODAR Operating Company Ltd, Khartoum, Sudan.	In-house
BURJ-AL FATEH Hotel, Khartoum, Sudan.	In-house
KEER-MISC Logistics Company Ltd, Khartoum, Sudan.	In-house
CANAR Telecommunications Co. Ltd, Khartoum, Sudan.	Public Program
Sudan Petroleum Pipeline Company Ltd, Khartoum, Sudan	Public Program
Sudan International Centre for Quality (ICQ), Khartoum, Sudan	Public Program
Gracezone Marketing Pte. Ltd, Singapore.	In-house
Global EduTech Management (Suzhou) Co., Ltd, Suzhou, China	In-house
AHI Roofing Malaysia Sdn Bhd, Nilai, Negeri Sembilan.	In-house
ALTERA Corporation, Penang	In-house
Butterworth Iceworks Sdn Bhd, Penang	In-house
Corner Peripheral (M) Sdn Bhd, Penang	In-house
DELL Asia Pacific Sdn (APCC), Penang	In-house
Dunville Training Centre	Public Programs
Eastech Electronics (M) Sdn Bhd, Kedah	In-house
Flowcrete Asia Sdn Bhd, Kepong.	In-house
FMM (Northern Branch)	Public Programs
Golden Fresh Sdn Bhd, Penang	In-house
INFINEON Technologies (Malaysia) Sdn Bhd , Melaka	In-house
ING Malaysia, KL, Malaysia.	In-house
ISO Technology Sdn Bhd, Penang	In-house
Jabatan Kerja Raya Malaysia (JKR), KL	In-house
JABIL Global Services, Penang	In-house
Kimia Zue Huat Sdn Bhd, Penang	On-site
L'oreal Malaysia Sdn Bhd (Lancome Group)	On-site
Linear Technology (M) Sdn Bhd, Penang	In-house
LUMILEDS-PHILIPS Lighting (Malaysia) Sdn Bhd, Penang	In-house
Mah Sing Plastics Industries Sdn Bhd, Klang.	In-house
Malaysia Institute of Management (MIM), Northern Branch	Lecturer
MATSHUSHITA Electric Company, (Malaysia) Berhad (MELCOM), Shah Alam	In-house
Mattel (Malaysia) Sdn Bhd, Penang	In-house
NAZA Academy, Gurun, Kedah	In-house
Onkyo Electric (M) Sdn Bhd, Kedah	In-house

OSRAM Opto Semiconductors (Malaysia) Sdn. Bhd, Penang	In-house
PANASONIC Electronics Devices (Malaysia) Berhad, (PEDMA), KL	In-house
PCA Mahlin Sdn Bhd, Penang	In-house
Penang Skills Development Centre (PSDC)	Collaboration
Plexus Manufacturing Sdn Bhd, Penang.	In-house
QB Technology Sdn Bhd, Penang	In-house
Regency Devices Sdn Bhd, Penang	In-house
Seagate Technology (M) Sdn Bhd, Penang	In-house
Seagate Technology (M) Sdn Bhd, Penang.	In-house
Seapack Food Sdn Bhd, Penang	In-house
ShanShin (M) Sdn Bhd, Kedah	In-house
Shin-Etsu Electronics (Malaysia) Sdn Bhd, Shah Alam.	In-house
SILTERA Malaysia Sdn Bhd, Kulim Hi-Tech Park, Penang	In-house
Sumitomo (SGTi) Sdn Bhd, Penang	In-house
Tanaka Electronics (M) Sdn Bhd, Penang	In-house
TM Applied Business Sdn Bhd, KL	In-house
TORAY Malaysia Group, Penang.	In-house
United Malayan Flour (1996) Sdn Bhd., Penang	In-house
VADS Berhad, KL	In-house
Varitronix EC(M) Sdn Bhd, Penang	In-house
VS Industry Berhad, Johor	In-house
WESTERN DIGITAL Media Sdn Bhd, Penang.	In-house
Wysmedia Technology Sdn Bhd, KL	In-house
Wysmov Technology Sdn Bhd, Penang	In-house
Zenmax Sdn Bhd, Penang	In-house

### **Entrepreneur (ICT)**

Nelson is also an entrepreneur and is currently running his own Information and Communication Technology (ICT) business that involves research, development and marketing of Internet Control Solutions software packages and embedded electronics. The company also provides electronics design services, firmware/software development, machine customization and automation solutions using both wired and wireless Internet protocols.

### **Employment History**

<b><u>Position / Tenure</u></b>	<b><u>Organization Worked In</u></b>
PRODUCTION SUPERVISOR (3 years)	AT & T CONSUMER PRODUCTS PTE LTD, Singapore, a multinational company involved in manufacturing of telephone & communication products.
PRODUCTION MANAGER (4 years)	READ-RITE (M) SDN BHD, a multinational company involved in manufacturing of headstacks for computer hard disk drives.
TRAINING MANAGER (5 years) TQM MANAGER (1 year) MIS MANAGER (1 year) [Freelance Trainer]	GLOBETRONICS TECHNOLOGY BERHAD, a local public listed company involved in Turnkey Semiconductor Packaging & Opto-electronics devices manufacturing business, with subsidiaries in China, Hong Kong, Philippines, Malaysia.
GENERAL MANAGER (3 years) [Freelance Trainer]	AMQUEST SDN BHD, a local ICT startup company what involved in R&D and marketing of hi-end Set-Top Boxes and Video-streaming devices, and multimedia infoservices portals.
ENTREPRENEUR / CORPORATE TRAINER (6 year)	GGN SOLUTIONS, own ICT startup company specializing in Internet Access Control Management software, Firmware programming, electronics circuits design, system solutions provider. Training and Consultancy.

